Creative Sports Coaching CIC Whistleblowing Policy



Aims

This policy aims to:

- Encourage those working at Creative Sports Coaching CIC to report suspected wrongdoing promptly, in the knowledge that it will be taken seriously.
- Provide guidance on how to raise concerns.
- Set clear procedures for how the Creative Sports Coaching CIC will respond to such concerns.
- Reassure staff that they are able to raise genuine concerns made in the public interest without fear of reprisals, even if they turn out to be mistaken.

This policy applies to all employees, workers, agency staff, contractors, service providers, volunteers and directors of Creative Sports Coaching CIC.

What is Whistleblowing?

Whistleblowing is when a worker reports certain types of wrongdoing or misconduct within an organisation. The wrongdoing disclosed must be in the public interest. This means it must affect others, e.g. participants, staff or the general public. The wrongdoing must relate to or show one of the following:

- a criminal offence
- a failure to comply with a legal obligation
- a possible miscarriage of justice
- a Health and Safety risk
- damaging the environment
- misuse of public money
- corruption or unethical conduct
- · abuse of participants or other users
- deliberate concealment of any of these matters
- any other substantial and relevant concern

The concern could be about something that happened in the past, is currently happening or likely to happen in the future. Concerns or complaints that employees wish to raise formally, about their own employment, should normally be raised using Creative Sports Coaching CIC's Grievance Procedure, unless the employee believes the concern is in the public interest. This includes for example, concerns related to working conditions, working relations, employment rights or bullying or harassment.

Legal protection for whistleblowers

Whistleblowers are protected by law from being treated unfairly or losing their jobs because they 'blow the whistle'. Whistleblowers must hold a reasonable belief that the concern they are raising is in the public interest.

Creative Sports Coaching CIC will provide all reasonable protection for those who raise concerns made in the public interest. The directors will be responsible for ensuring that appropriate personal support is offered both to a worker raising a concern and to any worker against whom allegations have been made under this procedure.

Although an employee has certain legal obligations of confidentiality to Creative Sports Coaching CIC, in a limited set of circumstances, whistleblowing may override these obligations. This guidance sets out the circumstances under which these disclosures may lawfully be made.

Procedure for raising a whistleblowing concern

Whistleblowing anonymously or confidentially

Concerns can be raised anonymously, but Creative Sports Coaching CIC or person receiving the allegation may not be able to take it further if they haven't been provided with all the information they need. Whistleblowers can give their name but request confidentiality and in these circumstances, every effort will be made to protect their identity. All disclosures made under this procedure will be treated sensitively, consistently and fairly.

Step 1: Deciding who to report the concern to

Concerns can be raised verbally or in writing. You can raise your concern with your line manager. Alternatively, you can raise the matter with the directors. If you wish to report the matter to someone outside of Creative Sports Coaching CIC you can contact the Director of Children's Services or the Local Authority Designated Officer (LADO). If you choose to report your concerns in the media, in most cases will lead to the loss of your whistleblowing law rights. Although you are not expected to prove beyond doubt the truth of your concerns, you will need to demonstrate that you have sufficient evidence or other reasonable grounds to raise them. You may wish to receive advice from the Citizen's Advice Bureau or Protect on 020 3117 2520 and protect-advice.org.uk. You can be accompanied by a colleague to any meetings that are required.

Step 2:

The person with whom you have raised your concern, will decide what action is needed. They may ask you to provide further information. The information shared will be recorded. If it becomes apparent the concern is not of a whistle-blowing nature, the recipient should handle the concern in line with the appropriate policy or procedure. If the concern is found to be malicious or vexatious, disciplinary action may be taken.

They will write to you within 10 days to let you know how your concern will be dealt with. The information you can expect to receive is:

- An indication of how the concern will be dealt with
- An estimate of how long it will take to provide a final response
- Whether any initial enquiries have been made
- Whether further investigations will take place, and if not why not
- Information about support available for you.

The person with whom you have raised your concern will at the same time notify Creative Sports Coaching CIC's directors that a whistleblowing allegation has been made.

Step 3:

Initial enquiries will be made to decide whether an investigation is appropriate. An investigation may be carried out, depending on the nature of the allegations and the evidence/information presented. Full details of the investigation may be withheld from you to protect the confidentiality of other people. Information will need to be passed on to those with a legitimate need to have this information and it may be necessary for you to provide a written statement and act as a witness in any subsequent disciplinary proceedings or enquiry. This will be discussed with you first.

Where an investigation is necessary, it may take the form of one or more of the following:

- An internal investigation by the directors, which may, for example, take the form of a disciplinary investigation
- A referral to the Police
- A referral to the Local Authority Designated Officer

Step 4:

You will be informed of the outcome of any investigation, in writing, and/or of any action taken, subject to the constraints of confidentiality and the law. If you do not feel your concern has been addressed adequately you may raise it with an independent body such as one of the following as appropriate:

- the Citizens Advice Bureau
- a relevant professional body or regulatory organisation
- a relevant voluntary organisation
- the Police
- the Local Government Ombudsman
- Equality and Human Rights Commission

If there is an issue of an exceptionally serious nature which you believe to be substantially true, then you may disclose the issue to someone other than those already listed. In determining whether it is reasonable for you to have made a disclosure, the identity of the person to whom the disclosure is made will be taken into account. Disclosures to anyone outside of the recognised bodies already named may not be protected disclosures under the Public Interest Disclosure Act 1998. You have a duty to Creative Sports Coaching CIC not to disclose confidential information. This does not prevent you from seeking independent advice at any stage or from discussing the issue with the charity Protect on 020 3117 2520 and protect-advice.org.uk in accordance with the provisions of the Public Interest Disclosure Act 1998.

Malicious or vexatious allegations

Staff are encouraged to raise concerns when they believe there to potentially be an issue. If an allegation is made in good faith, but the investigation finds no wrongdoing, there will be no disciplinary action against the member of staff who raised the concern.

If, however, an allegation is shown to be deliberately invented or malicious, Creative Sports Coaching CIC will consider whether any disciplinary action is appropriate against the person making the allegation.

Review and reporting of the procedure

The responsibility for the review and reporting of this policy lies with the the directors.

This policy has been reviewed with reference to equalities, human rights and discrimination legislation. Confidential monitoring of the procedures is undertaken in order to gather data to help establish whether the procedure is operated in a fair and consistent manner. In undertaking monitoring the school will not identify individuals. This procedure will be regularly reviewed by the directors to ensure that it continues to remain compliant and meets the needs of the school.

Links with other policies

This policy links to the following school policies and procedures:

- Child Protection and Safeguarding Policy
- Complaints Procedure
- Disciplinary Procedure
- Grievance Procedure
- Staff Code of Conduct

Approved by: James Hatch, Director

Last reviewed: January 2024

Next review: January 2026